

**FORT BRAGG UNIFIED SCHOOL DISTRICT  
JOB DESCRIPTION – TECHNOLOGY SUPPORT TECHNICIAN  
(CONFIDENTIAL TWELVE MONTH EMPLOYEE)**

**DEFINITION**

The Technology Support Technician will maintain, repair and install equipment; provide limited training and support to users; and perform related work as required.

**SUPERVISION RECEIVED AND EXERCISED**

Under the general supervision of the Coordinator of Educational Support Services.

**EXAMPLES OF DUTIES** – May include, but are not limited to, the following:

- Install, maintain and repair hardware, including wiring components and peripherals such as: printers, scanners, etc.
- Perform on-site diagnosis of problems pertaining to computer and networking equipment and, where appropriate, perform on-site repairs of networking equipment or recommends repair or replacement.
- Provide technical assistance to FBUSD district personnel as needed.
- Assist in developing wiring and connective plans.
- Make recommendations for equipment purchases to ensure compatibility and compliance with equipment standards.
- Perform related duties as assigned.

**MINIMUM QUALIFICATIONS**

**Knowledge of:**

- Computer repair protocols.
- Windows operating systems.
- Knowledge of computer and networking hardware principles, functions and capabilities.

**Ability to:**

- Read Technical drawings/schematics
- Perform skilled work in the installation and maintenance of computer equipment.
- Use tools and operate electronic test equipment
- Work productively in unsupervised situations.
- Establish and maintain cooperative and effective relationships with those contacted in the course of work.
- Adapt to periodic heavy workload

**Experience and Training**

Any combination of education and experience that would likely provide the knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

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**EDUCATION:**

High School Diploma or equivalent

**EXPERIENCE:**

Generally the required knowledge and abilities will have been acquired during at least three (3) years of full-time experience in the installation and maintenance of local and wide area networking equipment.

**Licenses and Other Requirements**

- Possess or obtain upon employment, a valid California Driver License

**Physical Requirements**

- Ability to lift, stoop, climb, push, pull, kneel, grasp, reach overhead, stand or walk for long periods of time, lift and/or carry 0-50 pounds to waist height, and perform physical tasks, with sufficient physical mobility and stamina to participate in activities which may be strenuous.
- Climb ladders
- Vision to observe needed repairs and to produce repairs

**Hazards**

- Working around and with machinery having moving parts
- Working with electrical wires at various heights

**Pay**

Range 36 of the Classified Salary Schedule

Board Approved August 10, 2000